

STRAUSS®

Est. 1968



AMPLIFIERS WARRANTY & CARE



Jade MC Australia is the exclusive Australian Distributor for Strauss.

STRAUSS AMPS

Thank you for choosing this Strauss product. Your product is covered against defects by the Warranty periods outlined in this information booklet. Please fill out the Warranty form and retain it together with your proof of purchase/receipt.

The Warranty does not cover:

- General wear and tear due to usage.
- Damage as a result of misuse and/or abuse, neglect or accident.
- Damage or defects caused to the product due to unusual or non-recommended use of the product.
- Products that have not been maintained according to the owners manual.
- Unauthorised repairs or modifications.
- Exposure to excessive heat and/or humidity.
- Any damage caused by dirt, abrasions, moisture, rust, corrosion, leaking batteries or other similar conditions.
- Any damage or loss resulting from the use of incorrect mains voltage as detailed on the product or in the owner's manual or care instructions.
- Any and all shipping costs associated with returning the product to us pursuant to this warranty.
- Damage or loss to the product caused whilst the product is shipped or delivered to or from us or the Jade MC Australia Authorised Service Centre.
- Damage due to factors beyond our control.

WARRANTY PERIOD:

Amplifiers 3 Years.

Loudspeakers 12 Months.

Valves 3 Months.

Batteries (for DC Amplifiers) 3 Months.

All product Warranties apply from the date of original purchase and only to the original purchaser of the goods.

TOTAL LIABILITY

Our total liability in respect of this Warranty against defects is limited to either the repair or replacement of the goods at the discretion of Jade MC Australia and/or their Authorised Repair Agents.

STATUTORY GUARANTEE

All Strauss products have guarantees that cannot be excluded under the Australian Consumer Law.

WARRANTY CLAIM PROCEDURE:

To make a Warranty claim, you are required to (at your expense):

- Return the product along with proof of purchase and Warranty Information Card to your point of purchase/store.
- Provide details of the defect/fault.

The dealer/store will then contact Jade MC Australia to have the repair process authorised. Please note that repairs may be directed to an Authorised Jade MC Australia Repair Agent.



VALVE AMPLIFIERS



ABOUT VALVES

Valves are the heart and soul of your amplifier. They are also likely to be the first thing that fails. As the owner of a Valve Amp its important to understand the basics.

LIFE SPAN

The life span of a valve can vary on a wide range of factors. Here are just a few:
How hard you run the amp / How long you use the amp for / How carefully your amp is transported / The quality of the valve.

COMMON SIGNS OF VALVE FAILURE

Volume dropping suddenly or decreasing over time / Crackling sounds or erratic back ground noise / No Sound at all / Loud spikes / General loss of tone.

Valves are considered to be consumable items that wear over time. Like the oil filter or spark plugs in your car, valves will need to be changed periodically and as such carry a seperate Warranty to that of your amplifier. Valves should only be changed by your dealer or service agent, doing otherwise may void warranty.

OPERATING & CARING FOR YOUR AMPLIFIER AND ITS VALVES:

STANDBY SWITCH.

If your amplifier has a standby switch . . use it properly!

The standby allows the valves to reach optimum temperature safely with no speaker output.

Wait at least 1 minute before using the amplifier. It is also advisable to switch to standby when you break between sets. If your amplifier has no standby switch, turn it on, turn the volume down and wait 1 minute before plugging your guitar in.

MOISTURE AND ELECTRICITY DO NOT GO TOGETHER!

Do not operate your amplifier near any kind of liquids & beverages.

THE IMPORTANCE OF TEMPERATURE DIFFERENCES

Allow your amp to assume the temperature of the room. If there is a dramatic difference between the outside and indoor temperature, make it one of the last things that you turn on. Bringing your amp from the cold into a warm room can cause condensation, that equals moisture, which equals liquid! *That can cause major damage to your amp!*

CONNECTING TO AN EXTERNAL SPEAKER CABINET

Always use a quality cable, a cable that 'short circuits' may be a disaster for you amp. Make sure that the output load (impedance) of your amplifier matches that of the speaker cabinet. Using an incorrect impedance can drive the amp too hard, putting stress on all components, especially the valves.

DO NOT MOVE THE AMP WHEN WARM OR STILL ON

The filaments and parts in a tube are physically weaker when hot. Shock can cause immediate failure. Allow the amp to cool down before moving or transporting.

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PRODUCT WARRANTY INFORMATION

This Warranty should be **COMPLETED AND RETAINED** by the purchaser to facilitate prompt service in the event of a claim.

Product/Model:

Date of Purchase:

Name:

Address:

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Purchased from (Store Name):

Invoice/Receipt:



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www.jadeaustralia.com.au

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